



**JOHN W. SUTHERS**  
Attorney General

**CYNTHIA H. COFFMAN**  
Chief Deputy Attorney General

**DANIEL D. DOMENICO**  
Solicitor General

**STATE OF COLORADO**  
**DEPARTMENT OF LAW**

**OFFICE OF THE ATTORNEY GENERAL**

**STATE SERVICES BUILDING**  
1525 Sherman Street - 7th Floor  
Denver, Colorado 80203  
Phone (303) 866-4500

**REFERRAL AGENCIES**

These Colorado and national referral agencies and organizations may be of assistance.

**ATTORNEY COLLECTION PRACTICES** – Colorado Supreme Court, Office of Attorney Regulation, 1560 Broadway, Suite 1800, Denver, CO 80202, (303) 866-6400 or (877) 888-1370, [www.coloradosupremecourt.com/Regulation/Regulation.asp](http://www.coloradosupremecourt.com/Regulation/Regulation.asp).

**BUSINESS DISPUTES AND RELIABILITY REPORTS** – Contact the Better Business Bureau in your area. Denver BBB, 1020 Cherokee St., Denver, CO 80204-4039, (303) 758-2100, [www.denver.bbb.org](http://www.denver.bbb.org).

**CREDIT CARDS** – Search the bank on [www2.fdic.gov/idasp/main\\_bankfind.asp](http://www2.fdic.gov/idasp/main_bankfind.asp) to obtain the bank's primary federal or state regulator depending on whether it is a national bank or a state-chartered bank. For national banks, contact the Office of the Comptroller of the Currency, Customer Assistance Group, 1301 McKinney St., Suite 3450, Houston, TX 77010-9050, (800) 613-6743, [www.occ.treas.gov](http://www.occ.treas.gov). For state banks, contact the state bank commissioner or the Attorney General in the state that issued the credit card.

**CREDIT REPORTING** – Federal Trade Commission, Consumer Response Center, 600 Pennsylvania Ave. NW, Washington, DC 20580, (877) FTC-HELP (382-4357), [www.ftc.gov](http://www.ftc.gov).

**FEDERAL CREDIT UNIONS** – National Credit Union Administration (NCUA) Region V-Tempe, 1230 W. Washington St., Suite 301, Tempe, AZ 85281, (602) 302-6000, [www.ncua.gov](http://www.ncua.gov).

**FEDERAL SAVINGS BANKS, THRIFTS, AND SAVINGS & LOANS** – Office of Thrift Supervision, Consumer Affairs Department, P.O. Box 619027, Dallas-Fort Worth, TX 75261-9027, (214) 281-2012, [www.ots.treas.gov](http://www.ots.treas.gov).

**FORECLOSURES** – Colorado Foreclosure Hotline, (877) 601-HOPE (4673), [www.coloradoforeclosurehotline.org](http://www.coloradoforeclosurehotline.org). Staffed with HUD-approved nonprofit housing counselors.

**HOUSING INFORMATION AND REFERRAL SERVICE** – Community Housing Services, Inc., (303) 831-1935, [www.chsico.org](http://www.chsico.org). Provides services for individuals, primarily low-income and seniors, to locate, secure, and maintain housing.

**IDENTITY THEFT** – Information may be found at [www.coloradoattorneygeneral.gov/initiatives/consumer\\_resource\\_guide/identity\\_theft](http://www.coloradoattorneygeneral.gov/initiatives/consumer_resource_guide/identity_theft). Also contact your local police department and the Federal Trade Commission (FTC), (877) 438-4338, [www.ftc.gov/bcp/edu/microsites/idtheft](http://www.ftc.gov/bcp/edu/microsites/idtheft). Equifax Fraud Unit, (800) 525-6285; Experian Information Solutions, (888) 397-3742; TransUnion Fraud Unit, (800) 680-7289; U. S. Postal Inspector (see federal government phone listing); Social Security Administration Fraud Hotline, (800) 269-0271.

**LEGAL RIGHTS AND LEGAL ASSISTANCE** – Justice Information Center, 1600 Downing St., Suite 500, Denver, CO 80218, (303) 832-1220. Fees are based on ability to pay and donations. Bilingual services are available.

**LEGAL SERVICES TO PERSONS ON LIMITED INCOMES** – Check the telephone directory under "Legal Aid". Metro Volunteer Lawyers - a Denver Bar Association organization - 1905 Sherman St., Suite 400, Denver, CO 80203, (303) 837-1313, [www.metrovolunteerlawyers.org](http://www.metrovolunteerlawyers.org). Call for initial consultation fee and fees for additional services that are based on your income.

**METROPOLITAN LAWYER REFERRAL SERVICE** – 899 Logan St., Suite 408, Denver, CO 80203, (303) 831-8000, [www.mlronline.org](http://www.mlronline.org). Can refer you to an attorney experienced in dealing with your type of problem. Inquire about the fee and any fees for additional services.

**MORTGAGE BROKER COMPLAINTS** – Colorado Division of Real Estate, Attn: Mortgage Broker Complaint Department, 1560 Broadway, Suite 925, Denver, CO 80202, (303) 894-2166 or (303) 894-2185, [www.dora.state.co.us/real-estate/index.htm](http://www.dora.state.co.us/real-estate/index.htm).

**MORTGAGE LENDER COMPLAINTS** – Colorado Mortgage Lenders Association, 7000 E. Belleview Ave., Suite 203, Greenwood Village, CO 80111, (303) 773-9565 x4 or (800) 611-4832 x4, [www.cmla.com](http://www.cmla.com).

**NATIONAL BANKS** – Office of the Comptroller of the Currency, Customer Assistance Group, 1301 McKinney St., Suite 3450, Houston, TX 77010, (800) 613-6743, [www.occ.treas.gov](http://www.occ.treas.gov).

**SENIORS** – For help with medical insurance and other benefits, contact the Colorado Division of Aging and Adult Services at (303) 866-2800 for referral to the appropriate agency in your area. To report financial fraud against seniors, contact AARP ElderWatch, (303) or (800) 222-4444, [www.aarpelderwatch.org](http://www.aarpelderwatch.org).

**SMALL CLAIMS COURT - DISPUTES UNDER \$7,500** – Contact your county court. There is a small filing fee but a lawyer is not required. Call the number for "Courts" in the appropriate county to obtain information.

**STATE CHARTERED BANKS** – Colorado Division of Banking, 1560 Broadway, Suite 1175, Denver, CO 80202, (303) 894-7575, [www.dora.state.co.us/banking/index.htm](http://www.dora.state.co.us/banking/index.htm) and Federal Deposit Insurance Corporation, 2345 Grand Blvd., Suite 100, Kansas City, MO 64108, (877) ASK-FDIC (275-3342), [www.fdic.gov](http://www.fdic.gov).

**STATE CREDIT UNIONS AND SAVINGS & LOANS** – Colorado Division of Financial Services, 1560 Broadway, Suite 950, Denver, CO 80202 (303) 894-2336, [www.dora.state.co.us/financial-services/index.htm](http://www.dora.state.co.us/financial-services/index.htm).